

Switch to eAdvices

In line with HSBC's pledge to be a net zero carbon emitter bank by 2030, we have launched eStatements since October 2020 and this will be followed by eAdvices as from mid-March.

Effective from 11th March 2021, HSBC will automatically switch a maximum number of paper advices to eAdvices respectively. This means that our customers who have provided valid email address will automatically receive eAdvices, delivered directly to their mailbox, whenever applicable.

We have also reduced the number of paper advices being issued to customer and will maintain the important ones.

This initiative will:

- Ensure you receive any important advices delivered to you on time.
- Simplify your banking with us by reducing the number of bank communication you receive on your account to important ones only without the hassle of storing papers
- Ensure your advices will be delivered to and accessible only by you in a secured manner. eAdvices are encrypted and password protected.
- Benefit all and contribute to the preservation of the environment through reduced usage of paper.

To ensure you receive your eAdvices and eStatements online and on time, please [update your email address with us](#).

For any queries, please [contact us](#).

