## System Maintenance

HSBC wishes to inform its retail and corporate customers that its core banking system will be undergoing maintenance from Saturday 15 October 2022, 1 am to Sunday 16 October 2022, 8 am. Accordingly, the following services will not be available:

- Personal Internet Banking services.
- HSBCnet services.
- Instant Payment Services (IPS) inward and outward transactions as well as ewallet cash-in and cash-out.

Please note that during this interval:

- Branches will remain open on Saturday 15 October 2022.
- Withdrawals can be made from any local ATMs.
- HSBC Credit Card payment will remain operational.

HSBC apologises for inconveniences caused.

For any queries, please <u>contact us</u>.

