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HSBC launches campaign encouraging our retail customers to switch to electronic statements

HSBC has launched on 26 July 2021, a campaign encouraging its retail customers to go paperless by opting to receive all their bank statement via e-mail or through their Personal Internet Banking platform.

Through this initiative, HSBC wants to further transform its operations to net zero emission by 2030 or sooner and is incentivising its retail banking customers to follow suit.

The campaign will run for 3 months till 31 October 2021 and will be open to HSBC retail customers residing in Mauritius only.

Customers will be eligible to enter a lucky draw contest to win one of the 5 prizes, Galaxy Tab A 7 2020, if they choose to have all their statements delivered to them through electronic channels.

Commenting on the campaign, Nitin Ramlugon, Head of Wealth and Personal Banking says: "We're putting sustainability at the heart of our business. At the core of our ambition is a commitment to support our customers on their journey to lower their carbon footprint. We are committed to not only playing our part in, but helping to lead, the global transition to net zero, as a provider of responsible banking services."

How will the campaign run?

Eligible customers will get 10 entries in lucky draw which will be allocated to the account holder who have opted for all their accounts statement to be received by email or Personal Internet Banking

The lucky draw numbers will be made available by calling the Contact Centre as from beginning of December 2021 .

The draw will be held on 8 December 2021 at 10.00 am at the Mauritius Turf Club. Lucky winners will be contacted by phone or via email. Thereafter, results will also be published in the press and on the HSBC website.

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Note to editors:**HSBC Holdings plc**

HSBC Holdings plc, the parent company of HSBC, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,959bn at 31 March 2021, HSBC is one of the world's largest banking and financial services organisations.

HSBC in Mauritius

HSBC has two entities in Mauritius – a branch of The Hongkong and Shanghai Banking Corporation Limited and a local subsidiary, HSBC Bank (Mauritius) Limited. We operate six retail branches which provide a range of consumer banking services from account opening, to mortgage and personal loans and credit card offerings. Through HSBC Bank (Mauritius) Limited, the local subsidiary offers global banking services which include:

Corporate Banking

Dedicated corporate account relationship managers tailor services to customer requirements in corporate facilities and funding, and short and long-term funding in local and foreign currencies.

Global Business

One of the first banks to set up an Offshore Banking Unit in Mauritius in 1991, HSBC has grown to be one of the leading banks in the Mauritius Global Business sector. Its clients enjoy a comprehensive range of trade services, finance and facilities, catering particularly to the needs of Freeport, trade and global business companies operating from Mauritius.

HSBC's financial products and solutions offered to meet the requirements of global investors include:

- Multi-currency accounts and deposits
- Foreign exchange and treasury services
- Funds transfers and remittances on HSBCnet with Face ID recognition
- E-banking
- Trade finance
- Multi-currency corporate lending
- Global Custody Business
- Sustainable Finance
- Escrow Deals