

# Opening of branches on Saturday 9 May 2020

8 May 2020

We are pleased to advise that the following branches are opening this Saturday 9 May 2020:

- ◆ **Place d'Armes in Port Louis**
- ◆ **Curepipe**
- ◆ **Flacq**
- ◆ **Rose Hill**

The opening hours are from 10.00 a.m. till 1.00 p.m. In line with curfew order of the Government of Mauritius, access to branches will be allowed strictly on allocated days i.e. **for surname starting from O to Z**.

Ebene and Lai Min Branches will remain closed. We apologise for the inconveniences this may cause.

Services that will be available at the branches are:

- ◆ cash and cheque deposits at counter and at ATMs located at above branches
- ◆ cash withdrawals
- ◆ local interbank transfer and overseas telegraphic transfers
- ◆ other enquiries

Note that corporate deposits will not be accepted.

## **We are here to help**

In line with official guidance, we strongly recommend you stay home and use alternate channels as far as you can. You can help keep yourself and others safe by only visiting our branch if absolutely necessary.

We have put in place a few measures to keep you and our colleagues safe:

- ◆ Your body temperature will be checked before you are allowed to enter the branch
- ◆ Respect the social distancing while queuing up
- ◆ Use our hand sanitisers as guided by our staff
- ◆ You are recommended to wear a mask

Whilst we endeavor to continue providing our services to you, please note that there may be delays in serving you given the current circumstances. As the situation evolves, we will make further announcements through our [website](#).

**For any queries, please contact us as follows:**

- ◆ Call on 800 1234(local) or +230 403 0750 (overseas) from 8.00a.m till 4.00p.m
- ◆ Email us on [hsbcmauritius@hsbc.co.mu](mailto:hsbcmauritius@hsbc.co.mu)

