

Personal Internet Banking Maintenance Form

Please send form by mail to Contact Centre, HSBC Place D'Armes, Port Louis, Mauritius
 Call us on 800 1234 or (230) 403 0750. Or, please visit your nearest HSBC Mauritius Branch.

Customer Details - Mandatory

Customer/Account Number

Full Name

I want to

- | | | |
|--|--------------------------|---------------------|
| 1. Link my accounts/credit cards | <input type="checkbox"/> | Section A |
| 2. Re-instate/Increase my transfer limits | <input type="checkbox"/> | Section B |
| 3. Re-activate my dormant Internet Banking Account | <input type="checkbox"/> | Please tick the box |
| 4. Activate my new password | <input type="checkbox"/> | Section C |
| 5. Order/replace my Security token | <input type="checkbox"/> | Section D |
| 6. Temporarily Suspend my Internet Banking | <input type="checkbox"/> | Please tick the box |
| 7. Unsuspend my Internet banking service | <input type="checkbox"/> | Please tick the box |
| 8. Cancel my Internet Banking permanently | <input type="checkbox"/> | Section E |

Section A - Link my accounts/credit cards

Account Number (Only Active Accounts)	Credit cards Numbers (Only Primary Card)
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Section B - Re-instate/increase my transfer limits

	Default Limit	Maximum Limit	New Limits
Within own HSBC Mauritius accounts	Rs 1,600,000	Rs 1,600,000	
Local/Overseas to other accounts	Rs 300,000	Rs 1,600,000	
Registered Beneficiary accounts	Rs 1,000,000	Rs 1,000,000	
Bill Payments	Rs 50,000	Rs 500,000	

Section C - Activate my new password

Confirmation Number (Mandatory)

Section D - Order/replace my Security token

<input type="checkbox"/> Order new Security token not received after 45 days following registration.	<input type="checkbox"/> Replace Security token <input type="checkbox"/> Lost <input type="checkbox"/> Damaged <input type="checkbox"/> Defective Please enclose your damage/defective token
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Section E - Cancel my Internet Banking permanently

Close HSBC accounts Others

Customer Declaration/Authorisation

I confirm that the information given above is correct and complete and authorise HSBC to confirm the details from any sources it may choose. I have read and understood the HSBC Personal Internet Banking Terms and Conditions and agree to be governed by them.

Signature _____

Signature _____

Date:

Bank use only (1-3, Send to BS; 4-8, send to Contact Centre)

Authorised by:	<input type="text"/>	Processed by:	<input type="text"/>
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