

Terms and Conditions for HSBC Fly to Sydney Credit Card Lucky draw Promotion

- 1. The lucky draw competition starts on **1 September 2016** and ends on **31 December 2016** (both dates inclusive) the "Competition Period". Only transactions made during this Competition Period are valid.
- 2. This competition is open only to individuals who have reached 18, being resident of Mauritius and holding a valid personal Mauritian HSBC Visa and /or MasterCard Credit Card.
- 3. This competition is not open to employees of HSBC and associated advertising agency.



- 4. During the Competition Period, cardholders will be allocated one lucky draw number for every multiple of Rs. 250 spent on their HSBC credit card. Total spending (cash advances and purchases) made during the Competition Period will be taken into account when allocating lucky draw numbers. The lucky draw number will be allocated separately and independently, for different cards even if owned by the same individual.
- 5. Existing HSBC cardholders can redeem their Rewards points at the rate of 50,000 Rewards points for 20 entries in the lucky draw during the Competition Period. The Rewards Programme redemption form must be filled and submitted to the bank by 10 January 2017 latest. The redemption form can be downloaded on www.hsbc.co.mu/rewards. Note that notwithstanding this terms and conditions, Rewards programme terms and conditions will in addition apply.
- 6. Each lucky draw number will facilitate an entry in the draw. Cardholders will be made aware of their lucky draw number(s) only upon request by calling HSBC Contact Centre on 800-1234 as from mid February 2017. No mail or letter will be sent to inform customers about lucky draw numbers allocated.
- 7. All payments on the winner's card must be up to date (i.e. not in arrears) and card account should be still active at the time of the draw.
- 8. The prize is a fully paid trip for two persons to Sydney in 2017. It includes the following:
 - 1) 2 Return Economy class tickets to Sydney inclusive of all the taxes and service charges.
 - 2) Accommodation in Sydney on double occupation including breakfast for 6 nights at Four Points by Sheraton or similar hotel.
 - 3) Return airport-Hotel transfers on shared basis.
 - 4) Tours: Spectacular Sydney Full Day City Tour
 - 5) Tours: Sydney Harbour Sunset Dinner Cruise with Drinks Package.
 - 6) Pocket money of Rs40,000 for 2 persons. Pocket money can either be paid by cheque or credited into the winner's credit card account.

Terms and conditions of the travel:

- 1) Package is valid from 1st of March 2017 to 31st September 2017.
- 2) Subject to dates availability at the time of booking for hotels, tickets and land arrangements.
- 3) Booking should be made in advance at least 1 month.
- 4) No changes allowed once booking is made.
- 5) No show will be considered as Non-refundable, Non-changeable and Non-redeemable.
- 6) This package cannot be redeemed or claimed against equivalent cash or kind.
- 7) All extras charges will be borne by the passengers (i.e changes on tickets, extension of stay, upgrades, and any add-ons)
- 9. The prize is **non-transferable**, **non-exchangeable**, **cannot be redeemed for cash or sold in whatever circumstances**. HSBC is not a supplier of the service offered and accepts no liability for same.
- 10. By participating in this lucky draw competition, you agree to release and hold HSBC free of any losses, damages, rights, claims and actions of any kind in connection with this lucky draw competition or resulting from acceptance, possession, or use of any prize, including, without limitation, personal injuries, death, and property damage, and claims based on publicity rights, defamation or invasion of privacy.

- 11. The draw for the prize will be held at the Mauritius Turf Club in the presence of an officer of the Gaming Regulatory Authority on 14 February 2017. The winner will be notified by phone call, email and/or letter.
- 12. All participants by entering this competition agree to be bound by the competition rules as stated in this Terms and Conditions document.
- 13. The prize winner by accepting the prize assigns all rights to HSBC to publish their names and photographs in any promotion, print, point of sale or public relations material for Competition Period and one month after the final draw has taken place. The prize winners may be required to appear and be identified in or on national media at no fee.
- 14. The winners need to possess a valid passport as well as other required documents to be able to travel. The winners are responsible for ensuring that all VISA requirements (if any) are obtained prior to visiting the country.
- 15. In case of disagreement with these present terms and conditions, customers are required to log a complaint through the bank's usual channel. (<u>Visit the banks' website for more details</u>). Any dispute will be resolved by HSBC and the bank's decision will be final and irrevocable.
- 16. HSBC reserves the right to review and modify the present terms and conditions under notification of same on our promotion page on HSBC website, in case of receivership/winding up.
- 17. Participants not fulfilling the requirements set out above shall be disqualified without any compensation whatsoever.

