

# Identity. Information. Money.

## Tips to avoid account takeover.

Protect your personal information from being misused.

Knowing about account take-over is the first step to protect yourself from it. Generally known as “Financial identity theft”, account take-over means using another person's account information (e.g. a credit card number) to obtain products and services using that person's existing accounts. It can also mean extracting funds from a person's bank account.”

**Here are a few pointers that will tell you how to protect yourself from account takeover:**

- ◆ To avoid impersonation, ensure your personal information and documents are well guarded from unauthorized views .
- ◆ Be particularly cautious, if you receive a call asking for confidential details from someone claiming to be from the bank or the police.
- ◆ Never share your username and password information with any third-party online service providers.
- ◆ Never bank online at internet cafes or using public Wi-Fi access.
- ◆ If you fail to receive a bank statement, card statement, utility bill or other financial information contact your bank immediately.

For more information on online security and good banking practices from HSBC, visit the [online security website](#) for more tips



Together we thrive