



The World's Local Bank

INTERNET BANKING OTHER  
MAINTENANCES FORM

Send To:  
HSBC Centre  
Contact Centre  
18, CyberCity  
Ebene

1. Customer Details

<input type="checkbox"/> Mr.	<input type="checkbox"/> Mrs.	<input type="checkbox"/> Miss	Account Number:
Customer Name:			
ID/Passport No.:			

2. Instruction Type (Kindly circle the Number which represent your request)

1. Activate Offline Reset (OFR) Request

Your Confirmation Number \*:

\* The confirmation number is generated upon completing the Offline Security information reset.

2. Replace Security Token (Choose reason below)

(a) Lost or Damaged	(b) Defective *
(c) Dead Battery *	(d) Other:

\* Please enclose the security token if defective or dead battery

3. Suspend Personal Internet Banking Service:  (Please tick)

4. Reactivate Personal Internet Banking Service

Reactivate Date:

3. Customer Declaration

I confirm that the information given above is correct and complete, and authorise HSBC to confirm this from any source you may choose.

I have read and understood the HSBC Internet Banking Terms and Conditions and agree to be governed by them

Note that for Joint Accounts, all signatories are required to authorised the adding of accounts to Internet Banking Porfolio.

..... S.V	..... S.V	.....
<b>Signature 1</b>	<b>Signature 2</b>	<b>Date</b>

For Bank Use Only

EBN (To retrieve from HUB VDU C31):	
Branch Staff Name:	Branch Officer's Name:
Data Capture Staff:	Approver Name:
Approved Date:	Branch Stamp: