Personal Internet Banking Maintenance Form

Please send form by mail to **Contact Centre, HSBC Centre, 18 Cybercity, Ebene, Mauritius**
Call us on 800 1234 or (230) 403 0701. Or, please visit your nearest HSBC Mauritius Branch.

Customer Details - Mandatory

Account/Credit card number	
Title & Full name	

I want to	√	Please fill in the appropriate sections
1. Add my accounts/credit cards	☐	Section A
2. Re-instate/increase my transfer limits	☐	Section B
3. Reactivate my dormant Internet Banking Account	☐	Please tick the box
4. Activate my new password	☐	Section C
5. Order/replace my Security token	☐	Section D
6. Temporarily Suspend my Internet Banking	☐	Section E
7. Unsuspend my Internet banking service	☐	Section F
8. Cancel my Internet Banking permanently	☐	Section G

Section A - Add my accounts/Credit Cards

Account Number (Only Active Accounts)	Credit cards Numbers (Only Primary Card)

Section B - Re-instate/increase my transfer limits

	Default limits	Maximum limits	Reinstate/New limits
Within own HSBC Mauritius accounts	**Rs 1,000,000**	**Rs 1,000,000**	
Local/Overseas to other accounts	**Rs 300,000**	**Rs 1,000,000**	
Registered Beneficiary accounts	**Rs 1,000,000**	**Rs 1,000,000**	
Bill Payments	**Rs 50,000**	**Rs 500,000**	

Section C - Activate my new password

Confirmation number (Mandatory)

Section D - Order/replace my Security token

☐ **Order new Security token not received after 45 days following registration.**

☐ **Replace Security token**
☐ Lost ☐ Damaged ☐ Defective
Please enclose your damaged/defective Security Token

Section E- Temporarily Suspend my Internet Banking

As from:

Section F - Unsuspend my Internet banking service

As from:

Section G - Cancel my Internet Banking permanently

☐ **Close HSBC accounts**
☐ **Re-register for new username**
☐ **Others, please indicate below**

Customer Declaration/Authorisation - Mandatory

I confirm that the information given above is correct and complete and authorise HSBC to confirm the details from any sources it may choose. I have read and understood the HSBC Personal Internet Banking Terms and Conditions and agree to be governed by them.

Signature
Date:

Signature (Joint account holder)
Date:

For Bank use only (1-3, Send to NSC; 4-8, send to Contact Centre)

Authorised by:		Processed by:		Approved by:	